

WESTLAKE ISLAND POA- RFID TRANSPONDERS

FREQUENTLY ASKED QUESTIONS

1. What is an RFID Transponder?

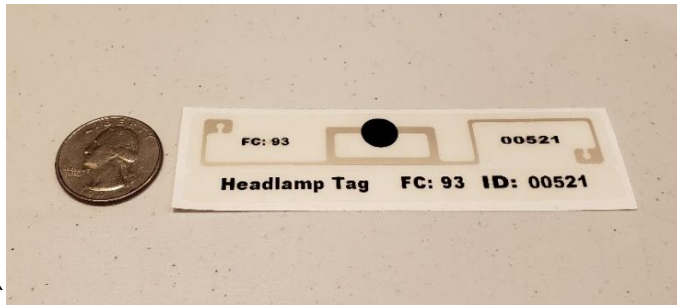
An RFID (Radio Frequency Identification) transponder or “tag” is a small electronic device that attaches to your vehicle headlight. When you approach the Resident gate arm, an antenna device reads the tag and automatically opens the gate.

2. Why are we implementing this system?

In addition to speeding up the entry process at the gate, the system offers an additional level of security to the Island. The tags are programmed to a specific vehicle. When the vehicle is sold or the resident moves off the Island, we can deactivate the tag so that it cannot be used by anyone else, unlike the current Island sticker which would still allow that vehicle entry to the Island. Additionally, we will no longer have to provide annual “year” stickers. The tag remains active as long as you reside on the Island.

3. How big is the tag?

The RFID tags (or transponders) are approximately 4 x 1/2” and attach to the bottom of your headlight. The tag label and ID section does not go on the headlight.



4. Where is the RFID tag installed?

The tags affix to your vehicle headlight and are virtually invisible.



5. Will it damage my headlight?

No. The tag can be removed at any time. However, removal of the tag destroys the tag.

6. Will it change the way my headlight performs?

No. As you can see from the above photo, the tags are translucent and do not block the headlight.

7. Do I need to change the battery on the tag?

No.

8. Will the HOA provide me with as many transponder tags as I need?

We will provide the Property owner of each residential address with 2 complementary tags until July 31, 2020. Additional tags are \$25 each. Tenants will be responsible for paying for their tags.

9. Will I be able to wash my car, get it detailed, or take it to a drive-through wash?

Yes. The tags are water proof and can be taken through a car wash.

10. Is the government tracking me with the tag?

No, the tag does not provide any location information. It is designed to only work with the RFID reader installed in the Guard House.

11. Does it work on all vehicles?

There are some vehicles with metal over the headlights or in the grill that may not work properly. For example, a jeep with a large metal bumper or a Mercedes G-Wagon may have problems. Windshield tags are available if the headlight tag does not work.

12. What if I sell my car?

Please send an email to Emmons so we can deactivate the tag. If you purchase a new car to replace the one you are selling, you will need to fill out a Transponder Application for the new vehicle and pay \$25 for the new tag.

13. Is the transponder tag transferable? What if someone tries to take it off?

No. The tags will tear and become unusable when removed.

14. What if I have tags from other communities, my golf club, etc.?

Multiple tags can be installed on the same vehicle.

15. What if I refuse to put a tag on my vehicle?

The transponder tag is your "pass" to use the Resident lane, just like the current Island sticker is now. Without the transponder tag, you must enter through the Visitor lane.

16. What if I have a loaner or rental car and want to use the Resident lane?

You can obtain a temporary Resident Gate Pass. Resident Gate passes are only available from the Visitor lane. However, once you have the pass you may enter on the Resident lane. You will be asked to show your pass so that the guard can scan it to open the gate

17. Will the barrier arm close after every entry?

The gate arm is designed for one car at a time. The new gate arm will have a green and red-light display, and when the arm is coming down the lights will turn red. It is not advisable to try and "beat the gate arm". You are responsible for any damages resulting in attempting to follow another vehicle through the gate.

18. What if I have more than 2 cars? Can I get more transponder tags?

Additional transponder tags are \$25 per tag. We will be providing the first two tags to Property owners at no charge until July 31, 2020, after which all tags will cost \$25. A Transponder Application must be filled out for each tag, whether purchased or included in your 2 free tag allotment.

19. Can I get them for my children, friends, etc.?

Just like the Island decals, tags are available to Island residents only. Vehicle registration must match the residents address.

20. If I arrive at the gate in a friend's vehicle, can I still go through the Resident lane?

No. The same rules apply as they do today. All vehicles must use the Visitor lane unless the car has a current Island sticker, a transponder tag, or a scannable gate pass (obtained by the resident from the Visitor lane).

21. How long will the current Island sticker be valid?

We are trying to convert all vehicles to the new RFID system as soon as possible. But we also realize that with everyone's schedule, it will take time to convert to the new system. Your current Island stickers will remain valid for entry until August 31, 2020, after which time you must have an RFID tag installed on your vehicle to use the Resident lane.

22. If I turn in my lease and get a new car will my transponder transfer to the new car.?

No. You should inform Emmons that you no longer own that vehicle so the transponder can be deactivated and fill out a request to purchase a new transponder for your new car (\$25).

23. What will be the process for getting the transponder tags?

Once all your paperwork (Transponder Agreement and Application for each vehicle) has been turned into The Emmons Company (either by mail, e-mail, or hand delivery to the Guard House), you will be provided with several date and time options to have the tags affixed to your vehicle.

24. Where do we go to get our tags?

At the appointed date and time, please line up on LaVenta outside the exit gate. The process should take only a few minutes.