

March 26, 2020

Dear Westlake Island Residents;

We are close to the end of our first week of “Stay at Home” and are pleased to see many of you out walking, enjoying our Island and staying the requisite 6 feet apart for “social distancing”. We all hope every one’s families are safe and healthy during these difficult times.

We realize some of you may not have received our earlier E-mail blast due to settings that needed to be adjusted in Gatekey Plus. That has now been corrected.

We wanted to update everyone on the status of the Guard House operations. As you are aware, we have reduced the staffing level to one guard on duty in order to limit their potential exposure to the Corona Virus from a co-worker or visitor, and to minimize the possibility of passing the virus to a resident. We have also forwarded all calls to the Guard House to the main office during the peak visitor periods to better balance the workload. The guards are also practicing social distancing, and are not issuing passes or touching anything offered by a visitor or resident.

Overall, this seems to be working well, as we are fortunately seeing a lower visitor volume at the gates and most residents and visitors have been understanding with the delays.

We want to remind you that your continued patience is so important as we try to navigate our current “new reality”. There have been some issues with requests for immediate patrol responses, and while MPS has been able to get out and deal with the issues that came up, they are not as quick getting out as they have been in the past. They are still conducting periodic patrols, including the 5pm patrol for the construction and service workers to ensure that they are packing up and leaving.

We appreciate your forbearance as we work to balance our security needs and the health and safety of the guards, residents, and visitors of Westlake Island.

Sincerely;

The Westlake Island Board of Directors